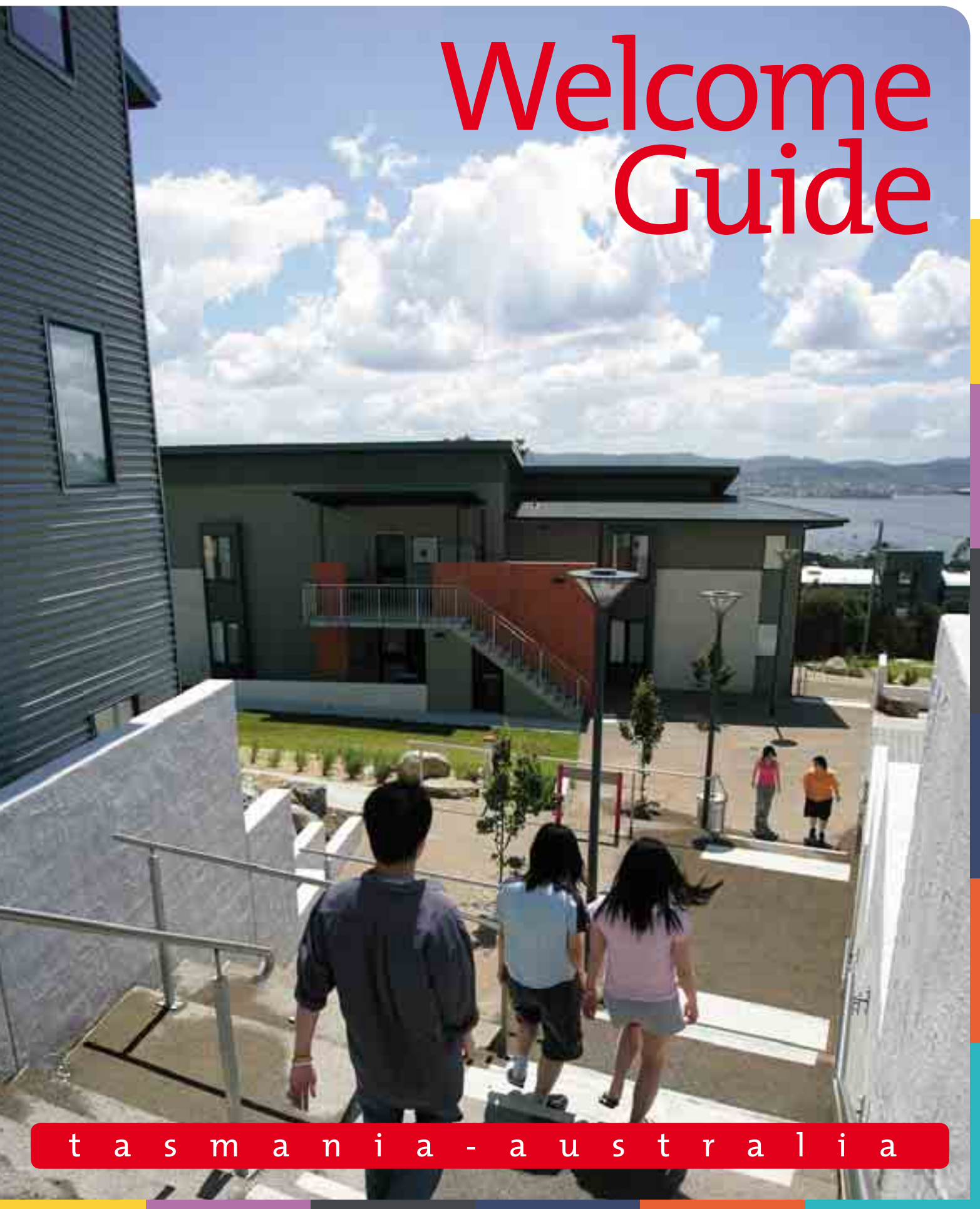


u n i v e r s i t y   o f   t a s m a n i a



# Welcome Guide



t a s m a n i a - a u s t r a l i a

# welcome

**Congratulations on your successful application to study at the University of Tasmania.**

The University of Tasmania (UTAS), incorporating the Australian Maritime College (AMC) is a world-class university based in Tasmania with a comprehensive range of programs and a strong reputation for excellence.

I encourage you to participate fully in the learning opportunities offered, and to call on the advice, assistance and services the University provides to help you make the very most of your time here.

As well as your formal program of study, you will meet new people, debate new ideas and concepts, and experience the challenges and delights of establishing yourself in a new place.

Tasmania is a welcoming place, with a diversity of people on a beautiful island. Here at the University we are a community of students and scholars from over seventy different countries. Studying here will give you the chance to experience Tasmania – from the cities to the beaches and oceans, from the mountains to the untouched forests of the World Heritage wilderness.

Being a part of UTAS also means being part of our larger University community – upon graduation you will become a member of the Alumni, joining fellow UTAS Alumni living around the world.

I encourage you to choose UTAS, and to make the most of your opportunity to study with us.

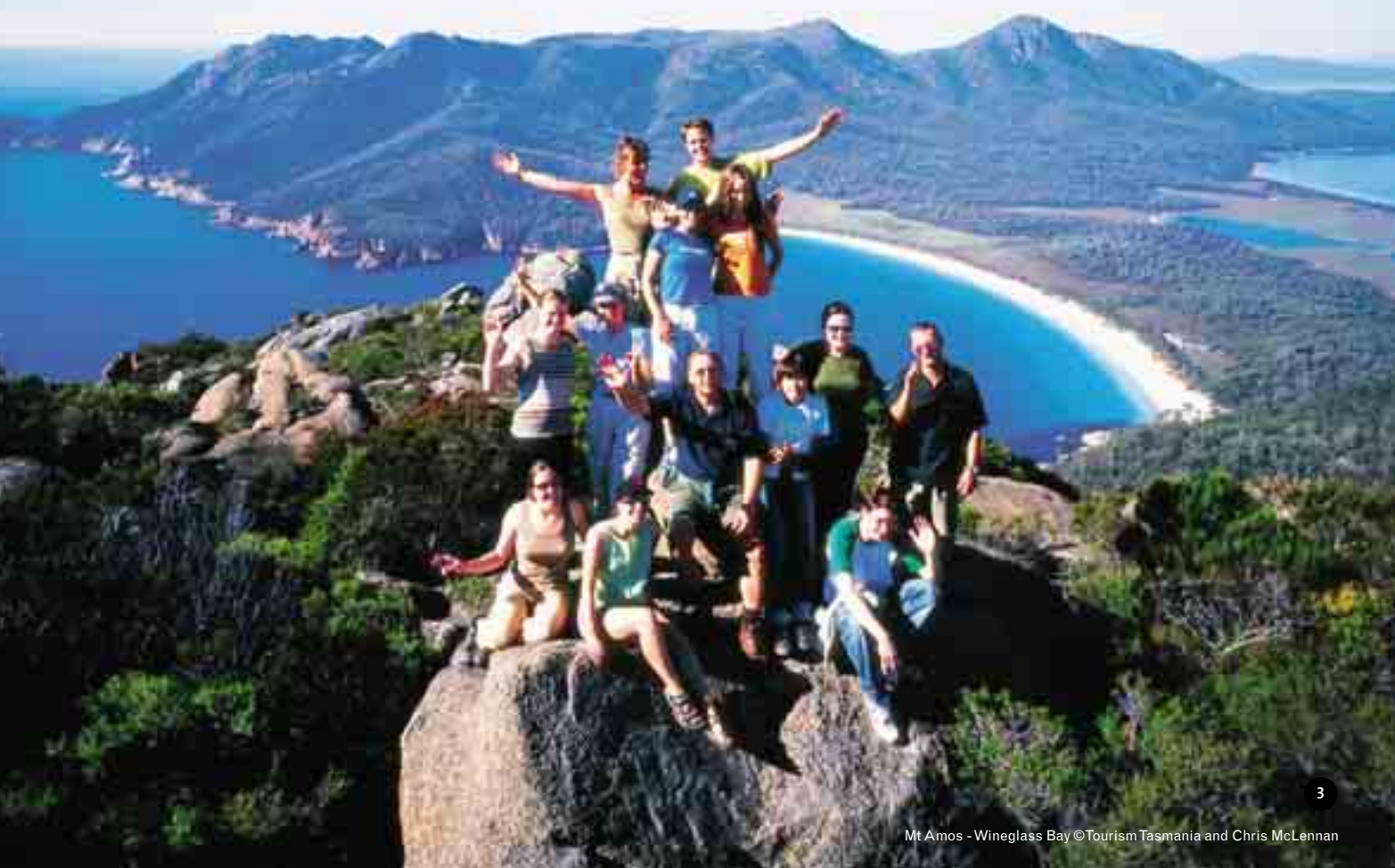
I look forward to welcoming you to the University of Tasmania.

**Professor Daryl Le Grew**  
*Vice-Chancellor & President*



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# Pre-departure checklist

## STEP 1. UNDERSTAND AND ACCEPT YOUR OFFER

Congratulations! You have been offered a place to study at the University of Tasmania or Australian Maritime College. Firstly, you should read the information contained in your letter of offer carefully, ensuring that you understand the offer which has been made to you.

If you have any questions about your letter of offer you should contact International Services on +61 3 6226 2706 or [International.Admissions@utas.edu.au](mailto:International.Admissions@utas.edu.au)

For more information on such things as the requirements for acceptance into a course, minimum English language proficiency, education qualifications, work experience required, course credit, campus locations, facilities, equipment, learning & library resources, deferral, suspensions and cancellation of enrolment, description of the ESOS framework, UTAS rules of progress, and specific information for students under the age of 18, please refer to the University's international services website at [www.international.utas.edu.au](http://www.international.utas.edu.au)

To accept your offer, you need to complete the Acceptance Form and then return it to the address stated on your letter of offer, with your fees to confirm your place. You will then be sent a Confirmation of Enrolment for Overseas Students (CoE) form, which will enable you to apply for a student visa to enter Australia.

## STEP 2. APPLY FOR UNIVERSITY ACCOMMODATION OR TEMPORARY ACCOMMODATION

## STEP 3. BOOK FLIGHTS

Ensure that you have booked a flight into the correct Tasmanian city and that you are arriving in time for the commencement of orientation.

## STEP 4. FILL OUT ARRIVAL FORM AND SEND TO THE UNIVERSITY

## STEP 5. PERSONAL BELONGINGS INSURANCE

We recommend that you take out personal belongings insurance before you leave home, as this can be difficult and/or expensive to take out in Australia.

## STEP 6. WHAT TO BRING WITH YOU

- Your letter of offer
- Original or certified documents if requested in your letter of offer
- Current passport containing valid student visa
- Other official identification (ie. drivers licence, I.D Card)
- Any medical records (particularly of immunisations), and personal medications with supporting documentation (i.e. doctors' prescription). *Please refer to the Australian Government Therapeutic Goods Administration website listed at the end of this guide for more information about bringing medications into Australia.*
- Australian currency for when you first arrive
- Spare spectacles or contact lenses
- This Welcome Guide, containing emergency contact numbers and maps
- A reference if you plan on looking for private accommodation
- Basic household items: *Most accommodation, except homestay, will not include cooking utensils, sheets, blankets, etc. Second hand household items are available quite cheaply, however some students may wish to bring some of their own basic items.*
- Course specific equipment, ie working tools, art supplies. *Please refer to the Australian Custom Services website listed at the end of this guide for more information about bringing equipment and tools into Australia.*

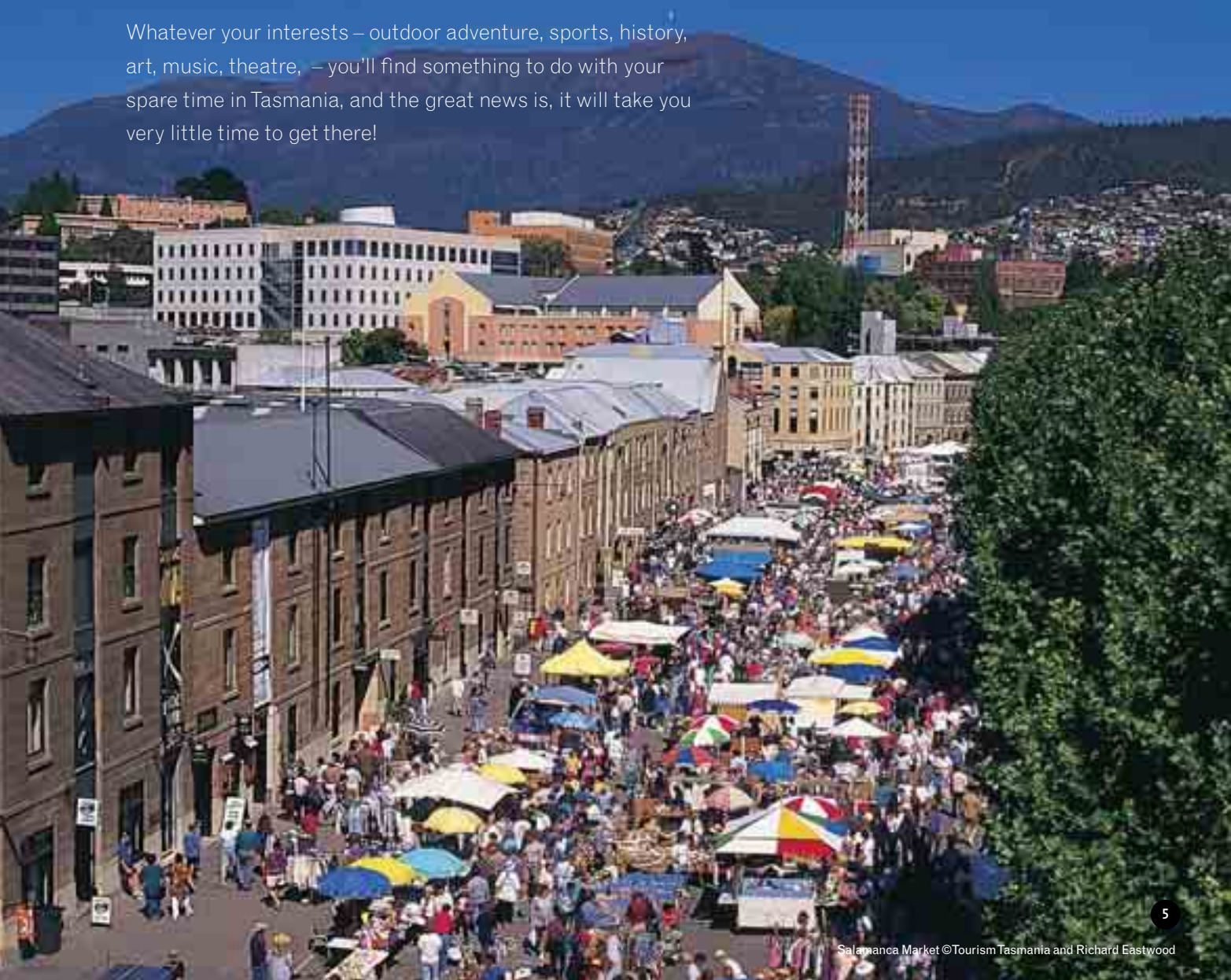
D E S T I N A T I O N

# Tasmania

Separated from the rest of Australia by the 240km stretch of Bass Strait, Tasmania is an island apart – a place of wild and beautiful landscapes, friendly, welcoming people, a pleasant, temperate climate, wonderful food and wine, a rich history and one of the oldest and most respected universities in Australia.

With a total population of just under 500,000, Tasmania provides a relaxed, safe lifestyle that combines cosmopolitan cultural diversity with a breathtaking natural environment. Tasmania's two largest cities, Hobart and Launceston have airports providing fast and easy access to Melbourne, Sydney and Brisbane.

Whatever your interests – outdoor adventure, sports, history, art, music, theatre, – you'll find something to do with your spare time in Tasmania, and the great news is, it will take you very little time to get there!

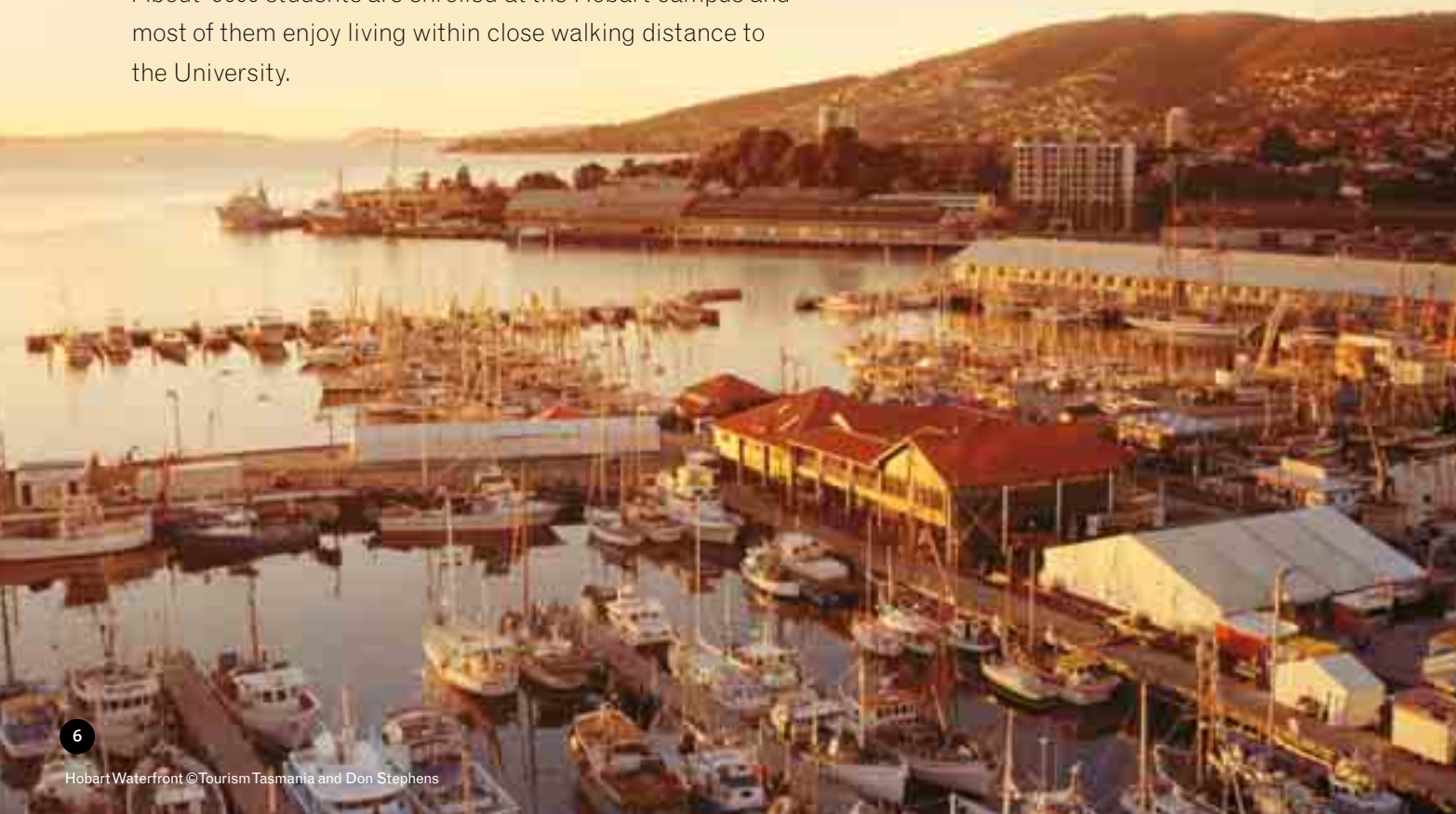


# Hobart

**H**obart, founded in 1803 and nestled between Mount Wellington and a magnificent harbour, is the state's capital and the commercial centre of Tasmania. It is Australia's second oldest city and has a population of approximately 200,000 people.

Life in Hobart offers a diverse range of cultural, sporting and environmental activities, including Salamanca market – a famous open air market, state and international cricket, live bands, theatre and film festivals, bushwalking and bike riding on Mount Wellington and in nearby national parks. Excellent public transport easily takes you from the city centre and its clubs, theatres and cinemas to the base of Mount Wellington or to a nearby ocean beach.

The University's Hobart campus is set on 100 hectares of land in the suburb of Sandy Bay – a short distance from the city centre. Much of the upper campus is in natural bushland. Closer to the city centre are the Tasmanian Conservatorium of Music, the Clinical School and the Tasmanian School of Art. About 9000 students are enrolled at the Hobart campus and most of them enjoy living within close walking distance to the University.



# Launceston

**L**aunceston also maintains a unique position in the history and development of Australia as the third oldest city (after Sydney and Hobart). With a population of approximately 100,000 people, it is the major city in the north of the state and offers a wide range of shopping centres, sporting activities, parks, live music, theatre, restaurants and clubs.

The city is nestled amongst rolling hills and vineyards at the head of the picturesque Tamar River and is conveniently located close to popular wilderness areas such as Cradle Mountain and the Narawntapu National Park, with its abundance of wildlife. Nearby Ben Lomond offers skiing in winter and the Gorge in Launceston is a popular site for students to explore, with its walking trails and swimming holes. A major highway links Launceston and Hobart and the drive takes two hours by car, or two and a half hours by bus.

The main Launceston campus is on 50 hectares at Newnham, ten minutes from the city centre and overlooking the Tamar River. The Schools of Architecture, and Visual and Performing Arts are located at Inveresk – the 'arts' precinct of the city. About 5000 students are enrolled at the modern Launceston campus and again most students are able to live within walking distance of the University.



# destination tasmania

## Cost of Living

Tasmania has a lower cost of living than most other states of Australia. The cost of living in both Hobart and Launceston depends on the student's lifestyle and budgeting skills. As a guide, it is estimated that you will need between AUD\$11,000 and AUD\$13,000 per year (covering accommodation, transport, food, electricity, etc). A breakdown of estimated yearly living costs can be found at [www.international.utas.edu.au/static/costOfLiving.php](http://www.international.utas.edu.au/static/costOfLiving.php)

The above amount does not include course/tuition fees. Students are advised of their total course fees in their letter of offer. Tuition fees for UTAS courses can be found at [www.international.utas.edu.au/static/courseFees/index.php](http://www.international.utas.edu.au/static/courseFees/index.php) and AMC courses at [www.amc.edu.au/future/fees.overview/full?mode=future](http://www.amc.edu.au/future/fees.overview/full?mode=future)

Please note that if you decide to change your course during your studies, your tuition fees may change. Please refer to [www.international.utas.edu.au/static/refundPolicy.php](http://www.international.utas.edu.au/static/refundPolicy.php) for details of UTAS and AMC refund policies.



Cataract Gorge ©Tourism Tasmania and Chris McLennan

## Climate

There are four seasons in Tasmania :

- Summer (December – February)
- Autumn (March – May)
- Winter (June – August)
- Spring (September – November).

Tasmania's climate is characterised by mild

summers with daytime temperatures averaging 23-24°C, and cool to cold winters with daytime temperatures averaging 12-13°C (often dropping to only 2-3°C overnight). Tasmania is notorious, however, for its ever-changing weather, so you may need to be prepared for all four seasons in one day!

## Clothing

For everyday wear, students favour comfortable, casual clothes. On campus students usually dress informally. In Australia, it is quite acceptable for women to wear jeans, shorts and sleeveless tops.

Remember to bring some warm clothes for winter. It is also a good idea to bring national dress, as there are social events during the year when you may like to wear your national dress.



Hobart ©Tourism Tasmania and Nick Osborne

## Shopping

Tasmania has a variety of shops, ranging from small specialty stores to larger shopping centres, where you will be able to buy all the goods that you will require during your stay in Tasmania. Shopping hours are generally 9.00am to 5.00/5.30pm Monday to Friday. Some shops open late

on Fridays and many shops are open Saturday from 10.00am to 4.00pm. Some shops open for limited hours on Sundays as well. Supermarkets are generally open 7 days per week, often until 10.00pm or even midnight.

There are Asian food shops or supermarkets available in both Hobart and Launceston that stock a wide variety of products from different Asian countries. Halal and kosher food is also available in both cities.



Bay of Fires ©Tourism Tasmania and George Apostolidis

## Entertainment and Recreation

For an island state, with smaller cities, Tasmania is a surprisingly vibrant place. There are a wide range of cultural, musical, recreational and sporting activities available, both on and off campus. There are many different clubs, societies and interest groups run by students at the

University, and Orientation Week provides the opportunity to join any groups that may interest you. Visit [www.tuu.com.au](http://www.tuu.com.au) for more details on societies and groups on the Hobart campus and [www.studassoc.utas.edu.au](http://www.studassoc.utas.edu.au) and <http://academic.amc.edu.au/~amcsa/home.html> for the Launceston campus.

Both Hobart and Launceston have cinemas, theatres, markets, galleries, shopping centres, a variety of restaurants, cafes and bars, live music venues and sporting venues. Tasmania is also renowned worldwide for its exciting outdoor recreation activities and beautiful natural areas and national parks.



Hobart Summer Festival ©Tourism Tasmania and Nick Osborne

# planning your trip

## Important Dates

To view current orientation and semester dates, please refer to [www.utas.edu.au/keydates](http://www.utas.edu.au/keydates)

The academic year at the University of Tasmania consists of two semesters. Each semester has:

- 13 weeks of teaching,
- 1 week mid-semester break
- 1 week for revision time (study break)
- 2 weeks (semester 1) and 3 weeks (semester 2) for examinations.

Please note these key dates when booking your flights to Tasmania, and making holiday arrangements. Your letter of offer will advise you which semester your course is starting in. It is compulsory for new international students to attend Orientation for the week prior to the semester commencing, so please also take this into consideration when booking your flight to Tasmania.

## Visa Information:

All international students wishing to study in Australia must obtain a valid student visa. The visa application requirements and processing time can be lengthy, taking anywhere from a few weeks up to several months. It is very important that you contact the nearest Australian Embassy, Diplomatic Mission, Consulate or High Commission for information as early as possible. Location details for Australian Embassies, Consulates and representative offices can be found at [www.dfat.gov.au/embassies.html](http://www.dfat.gov.au/embassies.html)

When the payment to accept your offer is received, the University or AMC will issue a Confirmation of Enrolment (CoE) document, which will enable you to apply for a student visa.

Visa applications are assessed by the Department of Immigration and Citizenship (DIAC) according to the assessment level of individual applicants. The passport you hold and the education sector of your principal academic program determines your assessment level.

For more information on student visas please consult:

- your International Representative (agent), if you are applying through an official International Representative of the University ([www.international.utas.edu.au/reps](http://www.international.utas.edu.au/reps))
- your nearest Australian Embassy, Diplomatic Mission, Consulate or High Commission ([www.dfat.gov.au/embassies.html](http://www.dfat.gov.au/embassies.html))
- the Australian Department of Immigration and Citizenship (DIAC) ([www.immi.gov.au](http://www.immi.gov.au))

The University is obliged to report any student who does not attend classes, or who is not making satisfactory progress in their studies, to the Australian government. Such a student may be asked to leave the country.

It is essential that you are aware of the mandatory conditions associated with your student visa. A breach in your student visa would result in a non-compliance notice placed against your name and you will be asked to leave Australia. Please refer to the following website to familiarise yourself with both the mandatory and discretionary visa conditions - [www.immi.gov.au/students/visa-conditions-students.htm](http://www.immi.gov.au/students/visa-conditions-students.htm)

If you have any queries regarding the conditions on your student visa, please contact the UTAS Compliance Officer on telephone +61 3 6226 1786.



## Money:

*How much to bring with you*

On arrival in Australia, you will need to have some Australian currency in case you need to make telephone calls or small purchases. It is recommended that you arrive with approximately \$300-\$500 in cash, especially if you arrive over the weekend, when banks are closed. You should avoid carrying large amounts of money. It is recommended that the rest of your money is in bank drafts, travellers cheques, credit card, or alternatively you can arrange to transfer funds electronically.

*Bringing money into Australia*

When travelling to Australia, please be aware that if you are carrying a total of AUD\$10,000 or more in cash of any currency, you MUST declare the money on your Incoming Passenger Card and when questioned by Australian Customs Officials upon arrival. It is not an offence to bring this money into Australia. The offence is not declaring the money.

*Changing money on arrival*

There are money changers (Bureau Exchange) located at both Sydney and Melbourne international airports, but you may get a less favourable rate than the exchange rate in your home country.

# planning your trip

## Bringing your Personal Computer

You can bring your own computer with you from home to Australia without paying any Duty or Sales Tax. However you must return home with the computer. A student does not have to declare their personal computer upon entering Australia.

For more information, please refer to Australian Custom Services [www.customs.gov.au/site/page.cfm?u=4355](http://www.customs.gov.au/site/page.cfm?u=4355)

## Mail and Parcels:

Until you find permanent accommodation you may have your mail and **SMALL** parcels sent to International Services. You may also send parcels in advance of your arrival. The addresses are:

### For Launceston students:

#### By post:

(Your Name)  
c/- International Services  
University of Tasmania  
Locked Bag 1338  
Launceston Tasmania 7250  
AUSTRALIA

#### By courier:

(Your Name)  
c/- International Services  
University of Tasmania  
Level 1, Kerslake Student Centre  
Queens Walk, off AMC Way  
Newnham Tasmania 7248  
AUSTRALIA  
Contact: Reception 6324 3503

### For Hobart students:

#### By post:

(Your Name)  
c/- International Services  
University of Tasmania  
Private Bag 38  
Hobart Tasmania 7001  
AUSTRALIA

#### By courier:

(Your Name)  
c/- International Services  
University of Tasmania  
Level 2, Hytten Hall  
French Street  
Sandy Bay Tasmania 7005  
AUSTRALIA  
Contact: Reception 6226 2706

### Quarantine and International Mail

The Australian Quarantine and Inspection Service (AQIS) checks goods arriving at international mail centres, airports and seaports. For more information on what can and can't be mailed, and useful tips for sending international mail to Australia please visit AQIS website [www.daffa.gov.au/aqis/mail](http://www.daffa.gov.au/aqis/mail)

## What NOT To Bring:

Australia's quarantine and customs laws are very strict. Many food products, plants, animal products and some medicines may not be imported into Australia. Some other types of products must be declared but may be permitted into the country. You are required to declare all such items on the oncoming passenger card you receive on the plane before disembarkation. Remember this is a legal document.

### IMPORTANT!

Do not carry illicit drugs either into or out of Australia. Penalties for drug offences in Australia are severe and could result in a jail term.

If you are unsure, always declare the goods anyway as the Australian Quarantine and Inspection Service (AQIS) is very vigilant.

For further information, visit the AQIS website [www.daffa.gov.au/aqis](http://www.daffa.gov.au/aqis)

For information about Australia's duty free allowance and other restricted imports, visit [www.customs.gov.au](http://www.customs.gov.au)



# getting to tasmania

## Booking Flights

When booking flights, please tell your travel agent to book you through to your final destination in Tasmania. There is no international airport in Tasmania, therefore you will have to transfer from an international flight to a domestic flight, in either Melbourne, Sydney or Brisbane. Each of these cities has direct flights to both Launceston and Hobart.

We recommend that where possible, you book your international flight to Melbourne as this is the easier airport for transfer.

**Please make sure that you have booked your domestic flight to the correct city in Tasmania.** If you book your flight to the wrong city, it is a 2 ½ hour bus trip between Hobart and Launceston, and the service is only offered a small number of times per day.

### Travel Times to Tasmania

• Sydney – Launceston	1 hour 40 mins
• Sydney – Hobart	1 hour 50 mins
• Melbourne – Launceston	1 hour
• Melbourne – Hobart	1 hour 10 mins
• Brisbane – Hobart	2 hours 40 mins
• Brisbane - Launceston	2 hours 30 mins

All flight times are approximate and some flights from Sydney and Brisbane may take longer if they are not direct flights (ie. go via Melbourne).

### Airlines currently servicing Tasmania:

Qantas	<a href="http://www.qantas.com">www.qantas.com</a>
Virgin Blue	<a href="http://www.virginblue.com">www.virginblue.com</a>
Jetstar (subsidiary of Qantas)	<a href="http://www.jetstar.com">www.jetstar.com</a>
Tiger Airways	<a href="http://www.tigerairways.com">www.tigerairways.com</a>

### Ferry Service:

Ferries operate between Melbourne and Devonport. However, as the ferry takes approximately 12 hours, most students prefer to fly. For timetables, costs and bookings visit [www.spiritoftasmania.com.au](http://www.spiritoftasmania.com.au)

### Bus Service:

A regular bus service runs between Hobart and Launceston, as well as from the Devonport ferry terminal. For timetables, costs and bookings visit [www.tasredline.com.au](http://www.tasredline.com.au)

## Excess Luggage

The checked baggage allowance is normally 20kg per passenger on domestic flights. If you are carrying over this amount, you may either be charged excess baggage (which can be quite costly) or not allowed to fly at all with your current baggage weight.

## Arriving in Australia

After you disembark from your international flight you will:

- have your passport and visa checked by an Immigration Officer
- collect your checked baggage from a central baggage hall (note that all baggage must be collected at your first point of arrival into Australia – it cannot be checked all the way to Tasmania)
- clear Customs (please refer to the What NOT To Bring section of this guide for more information)
- be able to change money
- transfer to a domestic flight to Launceston or Hobart.



# getting to tasmania




















## Transfer Information at Melbourne Airport

The domestic and international terminals are in the same building at Melbourne Airport. Visit [www.melbourneairport.com.au](http://www.melbourneairport.com.au) for more information. The domestic check-in desks are on the level above the International Arrival Hall. Virgin Blue is in the Qantas Domestic Terminal (T1) and Qantas and Jetstar are in the Qantas Domestic Terminal (T3). After clearing Customs, go up to the domestic check-in area for your respective domestic airline, check in your luggage, and obtain a domestic boarding pass.

If you need to stay overnight in Melbourne prior to catching your domestic flight to Tasmania, there are three hotels that are all within 5 minutes walk of the terminal precinct. Visit [www.melbourneairport.com.au/airport\\_facilities/hotels.asp](http://www.melbourneairport.com.au/airport_facilities/hotels.asp) for more details. Alternatively, there are many budget accommodation options available in Melbourne CBD, and there is frequent shuttle bus transportation between the airport and Southern Cross Station in the city.

### Melbourne Airport T2 (International) - Ground Floor - Arrivals

#### Symbols Legend

-  Airline Lounges
-  Escalators
-  First Aid / Medical
-  Female Toilets
-  Quarantine Bins
-  Internet Facilities
-  Prayer Room
-  Disabled Toilets
-  Baggage Claim
-  Information
-  Parents Room
-  Cash
-  Post Box
-  Male Toilets
-  Flight Info Screens
-  Lifts
-  Telephones
-  Trolleys
-  Showers
-  Toilets



## Transfer Information at Sydney Airport

At Sydney airport, the international and domestic terminals are in **different** buildings. Visit [www.sydneyairport.com.au](http://www.sydneyairport.com.au) for more information.

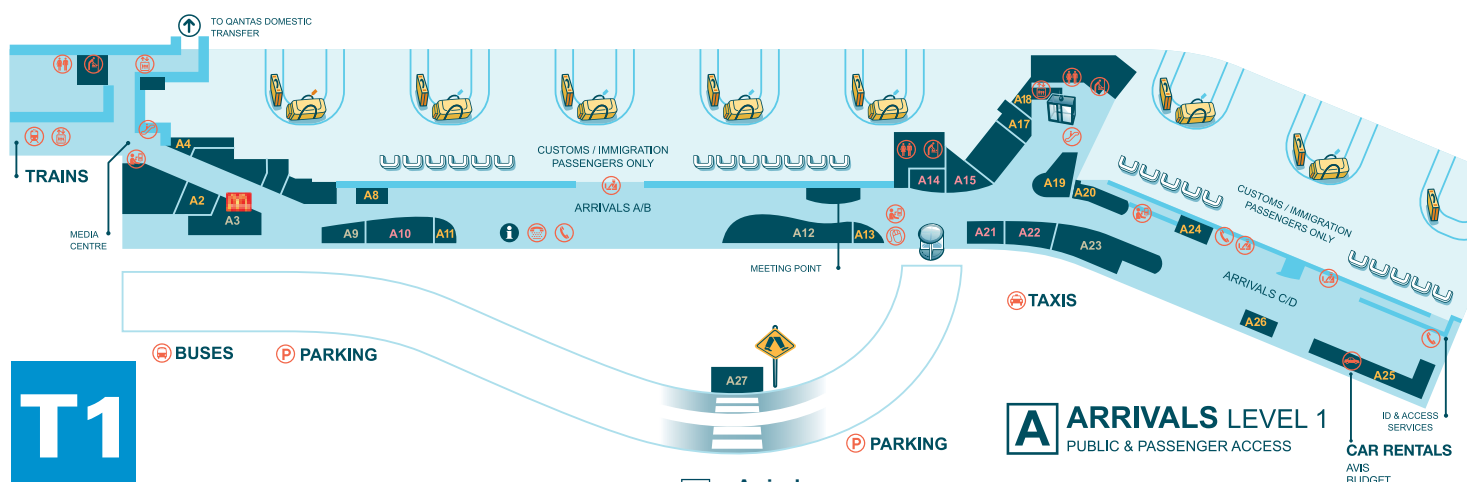
After clearing Customs you will enter the International Arrivals Hall. If you are flying with the same airline for both your international and domestic flights (ie Qantas or Virgin), there is normally no charge for the terminal transfer. Please proceed to that airline's transfer counter and they will check your bags in and provide you with a voucher for the shuttle bus.

For students that have used different airlines for their international and domestic flights, there are several options for transferring between the international and domestic terminals. Please note that you should check which domestic terminal your flight is going from (either T2 or T3). T2 and T3 are within walking distance of each other.

- T-Bus, which is a shuttle bus that takes approximately 10 minutes and operates frequently. Approx. AUD\$5
- Airport Link train, which takes approximately 2 minutes. The station is under the international terminal. Approx AUD\$5
- Taxi, which takes approximately 10 minutes, depending on traffic. Approx AUD\$8-12

Please see any airport ground staff if you are unsure about how to transfer to the domestic terminal.

If you need to stay overnight in Sydney prior to catching your domestic flight to Tasmania, there are several hotels within walking distance of the terminals. Visit [www.sydney.visitorsbureau.com.au/page3-07.html](http://www.sydney.visitorsbureau.com.au/page3-07.html) for more information. These hotels are in the mid-high price range so if you are looking for less expensive accommodation, your best option may be to look for budget accommodation in the city area, which is well served by public transport from the airport.



**T1**

- |                          |                                 |
|--------------------------|---------------------------------|
| Airport Help             | Rental Cars                     |
| ATM                      | Free Internet Kiosks            |
| Buses                    | Shower                          |
| Check in Counters        | Stairs                          |
| Escalators               | Taxis                           |
| Lifts                    | Toilets inc Disabled Facilities |
| Parents Room             | Tourist Refund Scheme           |
| Parking                  | Trains                          |
| Passenger Arrivals Exits | TTY Phone                       |
| Phones                   |                                 |

### Arrivals Level 1

#### FOOD & BEVERAGE

- A12 Astro Café
- A23 Blue Sky Café
- A9 Krispy Kreme
- A3 McDonald's
- A27 Santos Coffee

#### RETAIL STORES

- A10 Airport Convenience Store
- A21 Flowers and Chocolate
- A22 Newslink
- A15 Sanity
- A14 Souvenir World/Sports World

#### SERVICES & ESSENTIALS

- A13 ANZ
- A18 Australian Customs & AQIS (Quarantine)
- A25 Car Rental
- A4 NSW Police/Australian Protective Services
- A17 Qantas Baggage Reclaim
- A2 Smarte Carte
- A19 Sydney Visitors Centre
- A11 Travelex
- A20 Travelex
- A26 Travelex
- A24 Vodafone
- A8 Vodafone

### ARRIVALS LEVEL 1

PUBLIC & PASSENGER ACCESS

ID & ACCESS SERVICES  
**CAR RENTALS**  
 ANIS  
 BUDGET  
 EUROPCAR  
 HERTZ  
 RED SPOT  
 THRIFTY

## Emergency Numbers

If you have any problems during your transit to Tasmania, please ring the following numbers:

**Hobart – 0409 057 195**

**Launceston – 0419 330 360**

# your arrival

## Hobart Airport

Upon arrival at Hobart airport, you will walk directly into the terminal building. It is a small airport so you will not have any problems in finding where to go. You can collect your luggage in the Arrival Hall. Hobart airport is approximately 17km from Hobart CBD (approx 15-20 mins by car). If you have not advised us of your flight arrival details, you will need to either take a taxi (approx AUD\$40) or the Airporter Shuttle Bus (approx AUD\$15) into the city.

## Launceston Airport

Launceston airport is also very small and you will get off the plane, walk directly into the terminal building and collect your luggage just outside the Arrival Hall. Again, if you have not advised us of your flight arrival details, you will need to take a taxi (approx AUD\$35) or the shuttle bus (approx AUD\$15) to your accommodation. The Launceston airport is approximately 16km from the CBD (10-15 mins by car).

## Airport Reception

International Services provides a free airport reception service for all international students arriving to commence their studies. To take advantage of this service, please complete the appropriate arrival form and return to International Services as soon as you have finalised your travel arrangements.

Please ensure that you submit your completed application form in time to allow for 48 hours notice of a mid week arrival and 72 hours if you intend to arrive on the weekend.

An arrival form has been supplied within this Welcome Guide. You can also print one from our website at [www.international.utas.edu.au/studentSupport/new-students/airportreception.php](http://www.international.utas.edu.au/studentSupport/new-students/airportreception.php). Please ensure that you complete an arrival form for the correct city (Hobart or Launceston).

If you arrive on a week day during normal working hours, you will be brought to International Services and introduced to your Student Adviser. If you arrive after hours or on the weekend, please make your way to International Services as soon as possible on the next working day.



# student support

## International Services - Your first point of contact

International Services is the focal point within the University for all international students and the University's international activities.

International Services in Hobart is located in Building 40 on the Hobart campus map and International Services in Launceston is located in the Student Centre, Building Y on the Launceston campus map. Please refer to the relevant Hobart and Launceston campus maps on the next page.

Support for international students is provided by International Student Advisers and English Assist Coordinators.

International Services is open Monday to Friday 9.00am til 5.00pm. Like all other sections of the University, it is not open on weekends. However, International Student Advisers are available after hours for **emergencies only**.

## International Student Support

Staff in International Student Support help students from overseas adjust to living in Tasmania and studying at the University. The Advisers understand what it is like to be away from home and study in a foreign country, and have a special knowledge of the issues affecting international students.

Advisers on both the Hobart and Launceston campus offer:

- predeparture information
- arrival services
- help with accommodation
- orientation program
- academic monitoring
- personal support
- student welfare
- a returning home program

Contacts for International Student Support:

### Hobart Campus

Tel: +61 3 6226 2706

[ISA.Hobart@utas.edu.au](mailto:ISA.Hobart@utas.edu.au)

### Launceston Campus

Tel: +61 3 6324 3503

[ISA.Ltn@utas.edu.au](mailto:ISA.Ltn@utas.edu.au)



## Language Support

Language support for international students is a free service providing group and individual help with:

- academic writing
- assignment preparation
- study skills
- spoken English
- examination preparation

## Other Staff in International Services

The above staff only assist students who have accepted offers of enrolment or who are currently enrolled at the University of Tasmania. Please visit the International home page at [www.international.utas.edu.au/static/furtherInfo.php](http://www.international.utas.edu.au/static/furtherInfo.php) for all other enquiries.

### Hobart campus

Study Abroad and Exchange Coordinator

Tel: +61 3 6226 7125

[International.Exchange@utas.edu.au](mailto:International.Exchange@utas.edu.au)

Accommodation Officer

Tel: +61 3 6226 7116

[International.Accommodation@utas.edu.au](mailto:International.Accommodation@utas.edu.au)

General Enquiries

Tel: +61 3 6226 2706

Fax: +61 3 6226 7862

[International.Reception@utas.edu.au](mailto:International.Reception@utas.edu.au)

### Launceston Campus

General Enquiries

Tel: +61 3 6324 3503

Fax: +61 3 6324 3924

[International.Office@utas.edu.au](mailto:International.Office@utas.edu.au)

## Orientation

Orientation takes place in the week before classes start. It is compulsory that you attend this program as there are some important tasks for you to complete before your classes start.

During Orientation Week there will be campus and city tours so you become more confident about finding your way around. It is also a way to meet both new students and senior students and to make new friends.

For more information on orientation, please refer to [www.international.utas.edu.au/studentSupport/new-students/orientation.php](http://www.international.utas.edu.au/studentSupport/new-students/orientation.php)



# Launceston main campus



## Campus Map Newnham

University Function	Grid Ref.	Bldg No.
Accommodation Office	AQ21	T18
Accounting & Corporate Governance	BA27	D
AFRDI	AN21	T30
Aquaculture	AQ24	S
Aquaculture Centre	AT19	R
Architecture	AX26	L
Arts	AZ19	L
Asian Language Studies	AZ19	L
Asset Management Services	AT17	T8
Auditorium	BF22	A1
AX20	Z2	A1
Bistro/Bar	AV23	N
Bookshop	BE24	A2
Cafeteria	BE24	A2
Cashier	BA23	B1
Casual Accommodation	AU23	P
Central Science Laboratory	AQ24	S
Chemistry	AQ24	S
Child Care Centre	AO10	M
Commonwealth Bank	AZ25	V
Computing	AR23	A
Contemporary Music	BE24	A
Dangerous Goods Store	AO26	DG
Degrass Restaurant	BE24	A3
Deliveries	BE24	A4
Education (level 1)	BE27	D
Economics and Finance	AZ19	L
English	BE24	L
English Language Centre	BE24	L
Exercise Physiology Clinic	AR20	D1
Faculty of Business	BA27	D1
Financial Services	BA27	D1
Geography & Environmental Studies	AO24	S
Geography	AO24	S
Health & Community Services	AO24	S
History & Classics	AZ19	L
History of Art	BA28	C
Human Resources	BA28	C
Human Resources	BA22	G
Human Resources	BA22	G
IT Resources (level 0)	BA27	B2
IT Resources (level 0)	BA27	B2
Information Systems	AX24	A5
International Students Office	AX24	A5
Journalism & European Languages	AZ19	L
Kraslake Residences (Bldg H)	AU23	P
Kraslake Residences (Bldg H)	AU23	P
Leprana Accommodation	AV11	O
Library	BE24	B3
Management	BA27	D
Muslim Prayer Room	AP18	T3
Nursing	AZ25	M
Building P Accommodation	AU23	P
Philosophy	AZ19	L
PRUE	BC22	B4
Psychology	AX23	O
Riawanna	AV18	K
Science	AQ24	S
Senior Executive Offices	BE21	B5
Sir Raymond Ferrall Centre	BE21	B5
Sociology & Social Work	AZ19	L
Student Access Study Centre	AX24	X
Student Centre	AX24	X
Student Association	AX24	X
Tennis Courts	AW22	Z
Timber Research Unit	AO14	TC
Uni-Mowbray Football Clubrooms	AO14	TC
Uni-Mowbray Football Clubrooms	AO14	TC
UniPrint	AU23	T40B
University Sport Centre	AU23	N
University Sport Centre	AS17	N
Vehicle Fleet	AT17	T8



AMC Function	Grid Ref.	Bldg No.
Administration	AT28	AMC1
Cafeteria	AP30	AMC2
Investigator Hall Accommodation	AH34	AMC3
Library	AP34	AMC4
Newnham Hall	AP34	AMC5
Swimming Pool	AM32	AMC6
Tennis Courts	AH31	AMC7

# accommodation

In Australia, most local students and staff live off campus in the suburbs of the city. Those single students who are living away from their parents' home (including international students) usually like to live either in houses shared with other students or in University accommodation which is either on campus or situated close to the campus. Married students with or without children will need to rent a house or flat (apartment), as the University does not have accommodation for couples or families.

## University Accommodation

Please visit Accommodation Services website at [www.prospective.utas.edu.au/accommodation.php](http://www.prospective.utas.edu.au/accommodation.php) for information about University owned/managed accommodation. There is also information about alternative accommodation options.

## Temporary Accommodation on Arrival

If you have not made prior arrangements for accommodation (eg. staying with friends or submitted an application for University Student Accommodation and had this confirmed) we will take you to temporary accommodation when you first arrive. This is usually on campus if there are beds available, or in hotels or backpacker (shared dormitory) style hostels.

International Services will then help you decide what type of accommodation you would like on a long term basis and help you locate it and settle in.

## Shared Houses and Flats

You may decide that you want to live with a friend or friends in a flat or house. Flats and houses close to the University are in great demand and are not easy to find. Those on the private market may be unfurnished or partly furnished. Many items of furniture can be bought second-hand.

Private rent ranges from AUD\$65 - \$125 per room when the accommodation is being shared. In both houses and flats, house members share the cost of electricity and other utilities. Married couples, with or without children, would need to consider flats or a smaller house on the private market. A smaller house or flat may cost AUD\$140, or more per week.

If you are considering renting a flat or house in the private market, it is best to stay in temporary accommodation at first while you look around for an appropriate permanent place.



# living in tasmania

## Working

Currently student visas are granted with a 'No Work' condition. If you are seeking employment while you are in Tasmania, you will need to apply for a visa with work rights once you arrive in Tasmania and have commenced your course.

A work rights visa permits students to work up to 20 hours per week when their course is in session. It is imperative that you abide by the 20 hour work limit as it is a mandatory, non-discretionary condition on your student visa. If you are caught breaching this condition, you will be asked to leave Australia. The type of work that students find in Tasmania is usually manual work, e.g. working in restaurants, as waiters or kitchen hands, cleaning, and fruit picking (during the summer holiday). International students with work rights may work on a full-time basis when their course is not in session.

Competition for such work is strong. Students are advised that part-time employment may distract them from their studies and they should not rely on part-time employment to pay tuition fees or other living expenses.

It is up to the individual student to seek work. The University's Student Services department offers a Career Development and Employment Service, which allows students to register their interest in seeking work. Visit [www.studentsservices.utas.edu.au/careers](http://www.studentsservices.utas.edu.au/careers) for more information. Students should seek advice about minimum rates of pay and work conditions. Information is available from Workplace Standards Tasmania at [www.wst.tas.gov.au/employment\\_info/wages](http://www.wst.tas.gov.au/employment_info/wages)

Dependants of international students wanting to work in Australia must apply for a work visa. Dependants of research students may work full-time; dependants of other students are limited to 20 hours work per week.

Please visit [www.immi.gov.au](http://www.immi.gov.au) for further information about working whilst you are studying.

## Students with Families

If you would like your family members to come to Tasmania with you, it is very important that you plan carefully. You will need to make sure that you have the financial resources available to support them and time available to look after them. We strongly advise that you arrive first so you can find suitable accommodation and settle into your studies. Then, once you are more settled into your new environment, your family can join you.

For more detailed information, please visit [www.international.utas.edu.au/studentSupport/new-students/](http://www.international.utas.edu.au/studentSupport/new-students/)

If your children attend school, fees will be charged. Students receiving an Australian Government Scholarship may be eligible for an exemption from their children's school fees. For full details check with the nearest Australian Diplomatic Mission [www.dfat.gov.au/missions](http://www.dfat.gov.au/missions)

You are also advised to visit the Tasmanian Department of Education website at <http://www.education.tas.gov.au/school/forstudents/international/dependant>

## Child Care

There are a number of different child care options available in Australia. Children who are 4 or 5 years of age, or older, attend kindergarten or school. If your child is younger and you have to attend University lectures then you will need to arrange to place your child in 'Family Day care' or a 'Childcare Centre'. The different types of care are explained at [www.CareforKids.com.au](http://www.CareforKids.com.au) You can also register to receive information about availability.

There is a childcare centre located on both the Hobart and Launceston campuses. Please refer to the following website which gives further information and approximate costs: [www.utas.edu.au/docs/childcare](http://www.utas.edu.au/docs/childcare)

International students are not eligible for the government rebate called Child Care Benefit (CCB) so will need to pay the full fee.

The average cost for a full day of care in a centre is between AUD \$50 - \$60, or between AUD \$220 - \$230 for a full week of care (Monday to Friday 8am to 6pm). The cost will depend on what type of care you choose and may be less if you do not need to use childcare all day.

## Electricity

Domestic electricity in Australia is 240/250 volts/50 Hz, with a three-pin outlet. You will most likely need to bring with you or purchase an adaptor for appliances you have brought from home (ie laptop, mobile phone charger). If your country has a different voltage you will also need a transformer. Adaptors and transformers can be purchased from electrical appliance stores in Tasmania.

## Transport

Full-time students at the University of Tasmania are eligible for discount travel on Metro buses which are local public buses serving the Hobart and Launceston areas, including the University campuses. There are also public buses that operate between cities and major towns around Tasmania. A special intercampus bus between Hobart and Launceston campuses operates every day between Monday and Friday and students also receive a discount when using this service.

## Driving in Tasmania

You can drive on your overseas driver's licence or international licence as long as it is valid for the class of vehicle or motorbike. You must carry your licence with you at all times when driving. If it is in a language other than English, it must be accompanied by an English translation made by an accredited translator. If the licence expires, you must get a Tasmanian licence, which requires both a theory and practical test.

## Emergencies

For emergencies in Tasmania, you need to dial 000 and ask for either the police, fire brigade or ambulance service. You will need to advise of your address. The emergency number is a 24 hour, free service.

# Useful Websites

## University of Tasmania

[www.utas.edu.au](http://www.utas.edu.au)

## Australian Maritime College

[www.amc.edu.au](http://www.amc.edu.au)

## International Services

[www.international.utas.edu.au](http://www.international.utas.edu.au)

## Overseas Representatives

[www.international.utas.edu.au/rep/](http://www.international.utas.edu.au/rep/)

## International Student Fees

[www.international.utas.edu.au/static/courseFees/index.php](http://www.international.utas.edu.au/static/courseFees/index.php)

## University of Tasmania Refund Policy

[www.international.utas.edu.au/static/refundPolicy.php](http://www.international.utas.edu.au/static/refundPolicy.php)

## Cost of Living

[www.international.utas.edu.au/static/costOfLiving.php](http://www.international.utas.edu.au/static/costOfLiving.php)

## English Language Support for International Students (EL SIS)

[www.international.utas.edu.au/studentSupport/elsis/index.php](http://www.international.utas.edu.au/studentSupport/elsis/index.php)

## Australian Embassy, Diplomatic Mission, Consulate or High Commission

[www.dfat.gov.au/embassies.html](http://www.dfat.gov.au/embassies.html)

## Department of Immigration and Citizenship (DIAC)

[www.immi.gov.au/](http://www.immi.gov.au/)

## Australian Custom Services

[www.customs.gov.au/site/page.cfm?u=4355](http://www.customs.gov.au/site/page.cfm?u=4355)

## Therapeutic Goods Administration

[www.tga.gov.au/docs/html/bringmed/intoaust.htm](http://www.tga.gov.au/docs/html/bringmed/intoaust.htm)

## For more information on what is happening in Tasmania, visit

[www.discovertasmania.com.au](http://www.discovertasmania.com.au)

[www.tastemptions.com.au](http://www.tastemptions.com.au)

[www.travelways.com.au/travelways](http://www.travelways.com.au/travelways)



## INTERNATIONAL ADMISSIONS AND EXCHANGES

University of Tasmania

Private Bag 38

Hobart Tasmania 7001

AUSTRALIA

Phone: + 61 3 6226 2706

Fax: + 61 3 6226 7862

Email: [International.Admissions@utas.edu.au](mailto:International.Admissions@utas.edu.au)

Home Page: [www.international.utas.edu.au](http://www.international.utas.edu.au)

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